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Most South African ISPs, including Afrihost, resell ADSL services over Telkoms copper infrastructure. Telkom has been offering 3G products since 2008. Initially, coverage was limited to a small portion of the country. Telkom entered the South African cellular market as 8ta. The network went live in October 2010, and products have been available since that date, supporting both GSM and 3G services. Telkom collaborated with Tencent Africa to launch Telkom Music, a music streaming service available in South Africa through the Telkom Music Powered By JOOX app. Actually, the goal of this service is to offer devices and SIM cards at reasonable prices. For its mobile contract deals, Telkom collaborates with a variety of phone manufacturers. The digital revolution in South Africa is led by Telkom. Telkom uses its leadership in converged ICT to enable solutions that improve the lives of our customers, whether at work, through online education, or through entertainment. The strategy of Telkom has not changed, and efforts have been made to streamline its communication. Telkoms strategy is being carried out through five strategic pillars, which serve as our compass in a period of both national and global unpredictability. Before you can successfully become a Telkom mobile contract customer, there are some documents that you must present when applying for the contract. The documents needed when applying for a Telkom mobile contract are: For South African citizens, you need your South African identity book. For expatriates, you will need to show your passports. Without your identity document, you cannot be a contract customer on Telkom. You will need your bank statement and this should be three months old. This means that if you have a bank statement that is more than three months old, your application might not see the light of day. Also, if you present a bank statement that is less than three months old, your application will be rejected. One other thing that you will need is your proof of employment. You will need this because it will prove that you can pay all the bills that come with the contract. Once you have these documents intact, all that you have to do is to start the application. You can start the application by downloading the Telkom contract application form. After downloading the form, you must see to it that you have correctly filled it. The next step is to take the completed form as well as the needed documents to the nearest Telkom office to complete the application process. After submitting the form, Telkom will contact you in the next 48-72 hours to let you know the status of your application. After your application has been successful and you wish to cancel it, you can do so. The process of canceling a Telkom service involves both online and paper forms that can be obtained and completed in a Telkom center, but it can be completed more quickly and easily online. To access your My Telkom profile, go to the Telkom page and click the Login button in the top right corner. Choose Register from the Login menu to create a My Telkom profile if you don't already have one. Select Manage Accounts after logging into your Telkom profile, then click on the relevant account before selecting Cancel. The fields that must be filled in. Multiple services can be chosen at once. The next step in the cancellation process is to accept the terms and conditions, add any necessary supporting documents, and submit. Once the application is submitted, you will receive a reference number, and one thing is that should there be a moment that Telkom needs to escalate your request at any point, you will need this reference number to do so. Additionally, if after your contract application has been successful, however, you wish to downgrade, you can also do so. Customers of Telkom frequently change which services they subscribe to. There are many causes for changing preferences, and frequently the price of a plan or contract will play a role in this choice. Whatever the reason, its crucial to understand that you can only downgrade your Telkom contract after three consecutive months of being active and having a successful billing cycle. It has been established that Telkom will reach out to you between 48-72 hours after submitting your contract application. Within this period, your application is taken through a series of processes. When you apply for a Telkom deal, Telkom will go through all the verification steps and run a credit check to make sure the deal is affordable. Your ID number will be subject to a quick preliminary credit check to see if you are provisionally approved for your Telkom deal. Telkom will conduct a manual credit vetting after receiving your application in its back office to make sure it is affordable. Another thing that Telkom checks is whether you are really employed. They do so because you might forge some details just to get the contract. To qualify for a Telkom phone contract, you must prove that indeed you can pay all the bills that come with being a contract customer of Telkom. This will also require that you fulfill some requirements as well. Because you must prove that you are gainfully employed, you must first see to it that you are working and you will need your bank statement to prove this. Once you have your employability status sorted out, you must then put your identity documents together. The contract is usually given to people who are gainfully employed because there will be monthly deductions so it is presumed that people who are working can pay these deductions without any stress and these payments can also be done willingly. It is also noteworthy that non-South African citizens can also become contract customers on Telkom, and they can do so provided they can prove that indeed they are gainfully employed. For instance, a foreigner who has been working in South Africa for more than three months can become a Telkom contract customer by downloading the Telkom contract application form and filling it out. After filling it out, he or she must print out his or her bank statement or pay slip (three months old) and add his or her passport since he or she is not a South African citizen. He or she must proceed to the nearest Telkom shop with the documents where his or her documents will be vetted. If Telkom sees that everything is intact, the prospective customer will be contacted within 72 hours. Even if your application is not successful, the prospective customer will be informed. You must also know that there are several contract deals from Telkom and as a customer, you will have a wide range of products to choose from. Telkom contracts are also a better way to buy any phone of your choice without having to save huge sums of money for it because you will be paying for the phone that you chose in installments. How To Register A Telkom Account How Do I Activate Telkom International Roaming How Much Is A SIM Swap At Telkom WhatsApp Telkom on 081 160 1700 to load airtime, load data, check balances and send queries, even from a non-Telkom SIM. Alternatively, you can request a WhatsApp link via SMS (Telkom TDS). You are using an out of date browser. It may not display this or other websites correctly. You should upgrade or use an alternative browser. So I have a contract with Telkom (24 months). I went to the self service portal and on the mobile app but I cant seem to find information about my contract. Anyone know if its possible to check this info without calling customer care? that is removed. anyone know where else to check? Bastards, I cant seem to find this info anywhere. Now changed to *180# option 7, option 4 is there any way to do this if the contract I'm trying to check is a data sim, and I don't have a dialer on the device (an iPad in this case)?Edit: I found a way. Just go to ... you get an option there where you can select that the device can't receive an OTP, and you can then select to have the OTP sent to another number linked to your account (my second cellphone number). After authentication, you get shown the contract upgrade date (two months before end date) and contract end date on-screen. Last edited: Apr 3, 2022 It will say on your invoice, that is if your invoice gets emailed to you every month. Why are these guys intent on hiding this information? So that the contract will run longer before we realize it, and upgrade/terminate it? Check your balance Dial *188# or call 188 to listen to your balance

How to check telkom contract application status. How to check telkom contract data. How to check telkom contract expiry date online. How do i check my telkom contract. How to check my telkom contract status.